



# KAESER AIR SERVICE

## **Premium Service Support**

Maximise the lifetime of your compressed air system

# KAESER AIR SERVICE

Premium service plays a key role in ensuring that your compressed air system operates at its peak performance at all times and provides maximum production reliability. From our strategically located Service Centres, our dedicated network of highly skilled factory trained Service Technicians provide comprehensive service and backup, including emergency 24/7 service support.

## Your 'Glocal' Service Provider

KAESER is an ISO 9001:2015 accredited company and one of the world's leading compressed air system providers. Locally, KAESER Compressors has been servicing the New Zealand and Pacific region for almost 30 years.

When you choose KAESER AIR SERVICE, you are putting your compressed air system in the global and local - 'glocal' - safe hands of over 6,000 committed employees worldwide that are part of a Company that has over 100 years of engineering experience and technical know-how.

## Highly Skilled Service Technicians

KAESER AIR SERVICE ensures continuous end-to-end care of all compressed air systems.

When you choose KAESER AIR SERVICE, you can be assured that all of your compressed air equipment is in the hands of highly skilled and qualified Service Technicians.

All KAESER authorised field personnel participate in basic and specialised modular training courses to ensure they have the necessary skills to provide our customers with an exceptional service. This in turn significantly enhances the long-term reliability and efficiency of the compressed air systems to which KAESER's service personnel are assigned.

## Fully Equipped

Stocked from our regional parts warehouse, our Service Technician's vehicles are fully equipped with genuine KAESER service and maintenance parts for an efficient service experience, ensuring that you can enjoy a reliable supply of compressed air on demand.

And, don't forget; KAESER AIR SERVICE is a total compressed air systems solutions provider. That means we can look after all of your compressed air system's – whatever the make or model!

## Reduced Energy Costs

Energy efficiency goes hand-in-hand with reliability as a core component of a cost-effective compressed air supply. Application tailored service reduces air leakage, maintains correct operating temperature, guarantees minimal pressure drops (in conjunction with original KAESER filters) and optimises system control.

KAESER AIR SERVICE will assist you in reducing your associated energy costs and maximising compressed air availability over the long-term.

## 24/7 Emergency Service

Compressed air needs to be available all day, every day. That's why our replacement parts and Service Technicians are on standby to provide emergency support 7 days a week, 24 hours a day.

## Your Advantages

- ✓ Service support where and when you need it; from a large network of Service Centres & Authorised Service Technicians, 24/7 emergency service and breakdown support.
- ✓ A reliable supply of compressed air on demand; by opting for a quality service provider, you will ensure that your compressed air system delivers optimum performance throughout its entire lifetime for maximum compressed air availability.
- ✓ One service provider for your entire compressed air system; KAESER AIR SERVICE repair and maintain all compressor makes and models for a 'one-stop-shop' solution.
- ✓ Peace of mind that your compressed air system is in qualified hands; KAESER Service Technicians are factory trained, highly skilled and qualified.
- ✓ Reduced downtime; our Service Technician's vehicles are fully equipped with a comprehensive range of parts ensuring that they can immediately carry out required service work.
- ✓ Reduced costs; we only use genuine KAESER maintenance and spare parts with proven long-term quality to ensure functional reliability and long life. This keeps associated; energy costs, equipment wear and tear as well as potential breakdowns to a minimum.



# 100% quality and 100% service

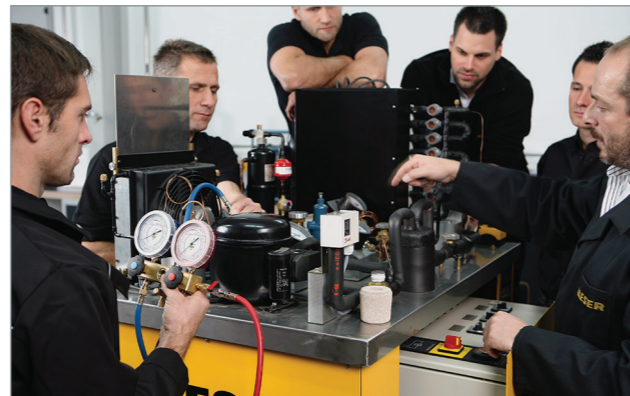
One of the most important requirements of an industrial compressed air supply is maximum availability. This is only achieved by using the very best and most efficient components in conjunction with meticulous service and maintenance.

Your compressed air supply system is in good hands when you choose KAESER AIR SERVICE; optimise the operational reliability and availability of your compressed air system, lower your energy costs and ensure the long-term value retention of your investment.



## Genuine Spare Parts

We only use genuine KAESER maintenance and spare parts with proven long-term quality to ensure functional reliability and long life. This keeps associated; energy costs, equipment wear and tear as well as potential breakdowns to a minimum.



## Highly Skilled Service Technicians

All KAESER Service Technicians are factory trained at the regional KAESER Training School in Victoria, Australia. They receive regular practical and hands-on training such as hard soldering and fault finding in mechatronic systems.



## Global Networking

KAESER products can be diagnosed remotely and maintained as required thanks to our advanced global networking and data communications system, for increased compressed air availability and maximum overall cost-effectiveness.



## Regional Spare Parts Warehouse

We carry a large stock of spare parts at our regional warehouse in Victoria, Australia, ensuring rapid despatch of maintenance and spare parts required to meet our regional customer's service requirements.

# Preventative maintenance agreements



Opting for a KAESER maintenance agreement is the ideal way to maximise compressed air system reliability, availability, safety and value retention. KAESER Service Technician's inspect and maintain your equipment at regular intervals specific to the particular product. Consumable parts are changed in accordance with checklists, main components and safety-related systems are checked, and - if necessary - adjusted or replaced following consultation. Comprehensive service documentation provides further peace of mind.

## Maintenance Plan

The KAESER Maintenance Plan is the ideal way to maximise system availability, safety and value retention.

As part of this agreement, the KAESER Service Technician will inspect and maintain your equipment at the prescribed intervals.

## Full Service Plan

The KAESER Full Service Plan ensures that your compressed air system delivers optimum performance throughout its entire service life, retaining its maximum value.

All maintenance, servicing and inspection appointments, as well as commissioning work, are carried out according to the individual customer's specific needs. The main components and safety related systems are also checked, adjusted, or replaced as required.

## Your Responsibilities

Seamless documentation of all KAESER AIR SERVICE activities gives our customer's the assurance they need. However, this does not relieve the user of their legal obligations associated with, for example, weekly safety tests as outlined in the equipment's operating instructions.

# Scope of service

	Maintenance Plan	Full Service Plan
Check display, warning and alarm messages	✓	✓
Check shutdown and safety functions	✓	✓
Carry out inspection work	✓	✓
Perform component function test	✓	✓
Check monitoring, switching and control components	✓	✓
Check integrity of electrical clamped joints	✓	✓
Check pipe and hose connections	✓	✓
Inspect electrical components, indicators and displays	✓	✓
Inspect mechanical components	✓	✓
Inspect cooler	✓	✓
Check compressed air inlet / discharge temperatures and pressure dew point	✓	✓
Check bypass line	✓	✓
Re-grease motor bearings	✓	✓
Perform maintenance work	✓	✓
Replace air filters, inlet filter mats	✓	✓
Replace oil, oil filter, oil separator cartridge, oil scavenger	✓	✓
Replace V-belt	✓	✓
Replace filter elements	✓	✓
Replace activated charcoal and desiccant	○	✓
Clean filtrate, oil drain and service parts	✓	✓
Clean separator drain and dirt trap	✓	✓
Replace condensate treatment components, activated charcoal, filter cartridge	✓	✓
Replace condensate drain receiver and service parts	✓	✓
Replace condensate drain and service parts	✓	✓
Replace permanently lubricated motor bearings	○	✓
Replace valves and service parts	○	✓
Perform preventative maintenance work	○	✓
Replace non-permanently lubricated motor bearings	○	✓
Repair or replace compressor airend / block	○	✓
Repair or replace pressure relief valve and fittings	○	✓
Repair or replace monitoring, switching and control components	○	✓
Replace drive pulleys	○	✓
Repair or replace cooler	○	✓
Repair or replace pistons, gudgeon pins and cylinders	○	✓
Repair or replace fan blades	○	✓
Repair or replace heat exchanger	○	✓
Operator's responsibilities	○	○
Local authority approval for installed equipment	○	○
Weekly checks as per operating instructions	○	○
Risk assessment	○	○

Covered within the scope of the KAESER Plan	✓
Operator's responsibility	○

# The world is our home

As one of the world's largest compressed air systems providers and compressor manufacturers, KAESER KOMPRESSOREN is represented throughout the world by a comprehensive network of branches, subsidiary companies and authorised partners in over 100 countries.

With innovative products and services, KAESER KOMPRESSOREN's experienced consultants and engineers help customers to enhance their competitive edge by working in close partnership to develop progressive system concepts that continuously push the boundaries of performance and compressed air efficiency. Moreover, the decades of knowledge and expertise from this industry-leading system provider are made available to each and every customer via the KAESER group's global computer network.

These advantages, coupled with KAESER's worldwide service organisation, ensure that every product operates at the peak of its performance at all times and provides maximum availability.

Closer to home, KAESER Compressors serves New Zealand from its offices in Auckland alongside a dedicated network of Authorised Sales and Service Centres strategically located nationwide.



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